



# ISO 9001 CERTIFICATION AXELOR

*axelor*

# What does this certification mean?

In order to provide ever more innovative and effective solutions, Axelor is resolutely committed to a quality approach, with demanding processes to provide services and a product that meet the strictest criteria.

Assured by an independent body, ISO 9001 certification recognizes the proper functioning of the quality management system.



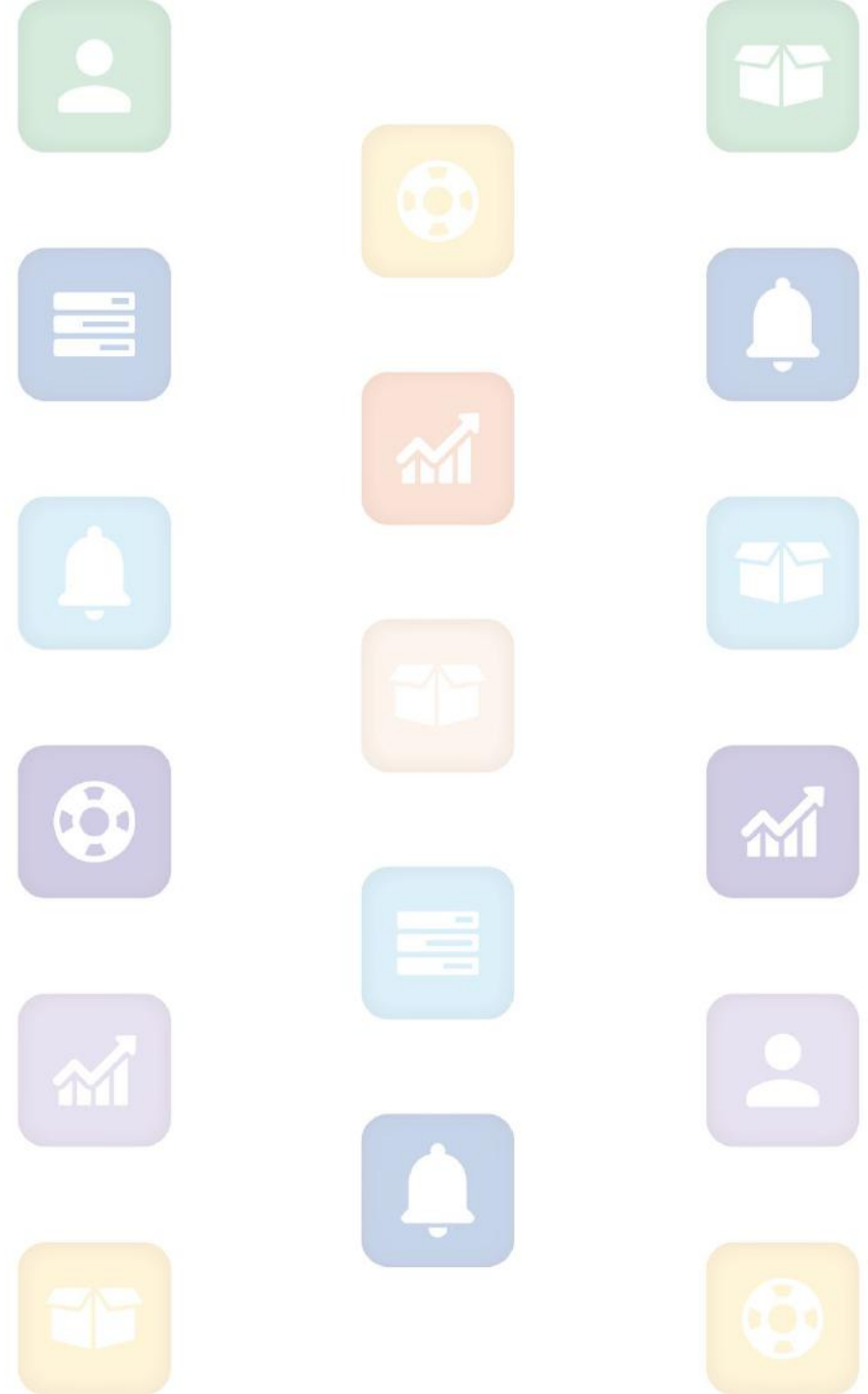
## ISO 9001 CERTIFICATION

# A strong commitment

Axelor's commitment to ISO 9001 certification reflects its meticulous attention to the highest quality standards in software publishing.

It is a guarantee for users to benefit from a solution that meets quality criteria in its innovation and risk management processes.

In concrete terms, this means that Axelor is committed to applying internationally recognized best practices.



# 4 key points of the standard

- ✓ Products and services that meet customer requirements
- ✓ Enhanced customer satisfaction
- ✓ Continuous quality improvement
- ✓ Annual independent audit

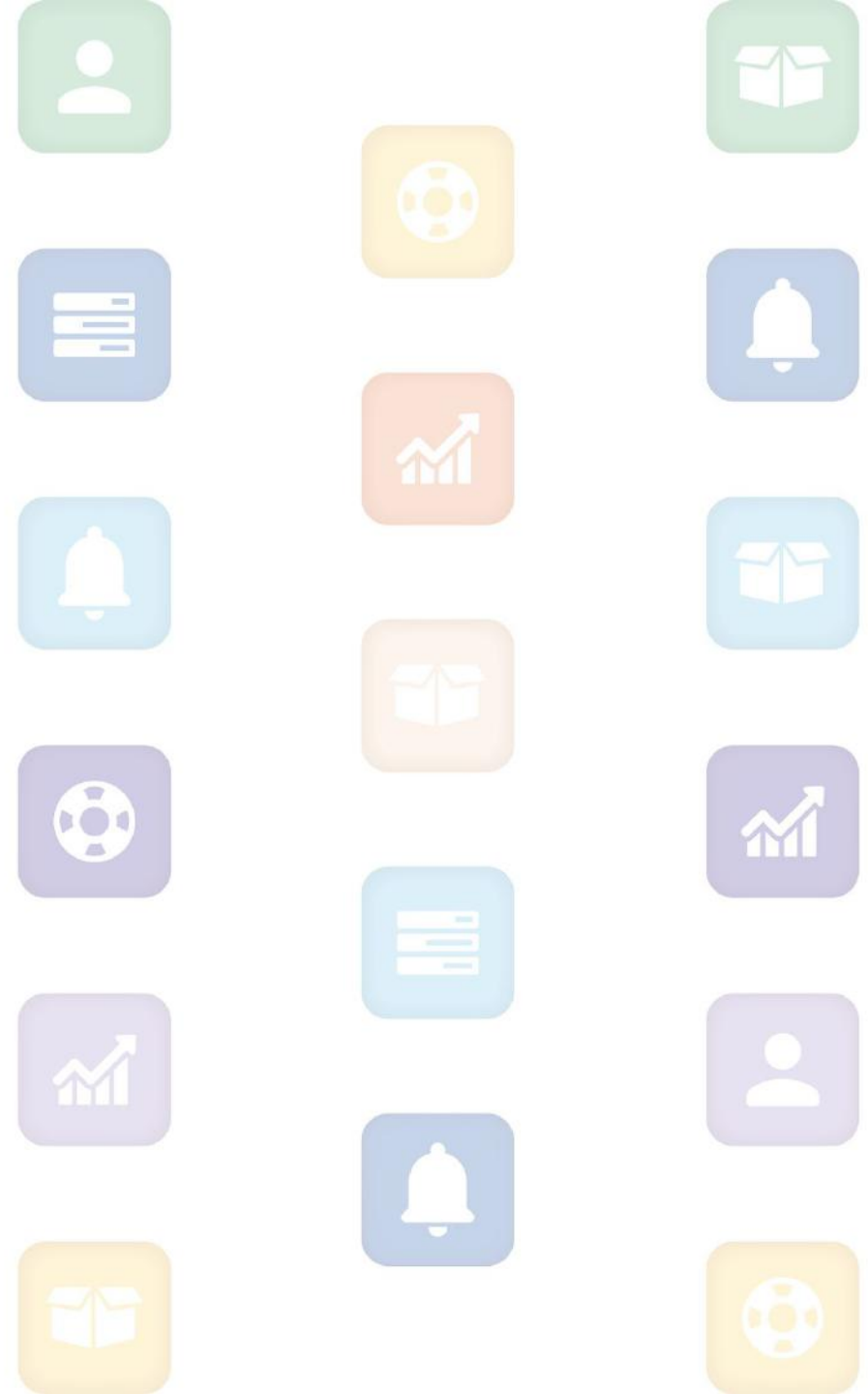
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# Continuous quality improvement

In the context of continuous quality improvement, particularly for project monitoring and R&D, ISO 9001 certification ensures that procedures are properly followed and that any problems are quickly reported, so that precise, appropriate responses can be provided in real time.

### QUALITY TRAINING CONCERNS ALL EMPLOYEES.

Indeed, all Axelor functions are concerned by quality requirements. This means that rules and processes are understood and respected by all employees.



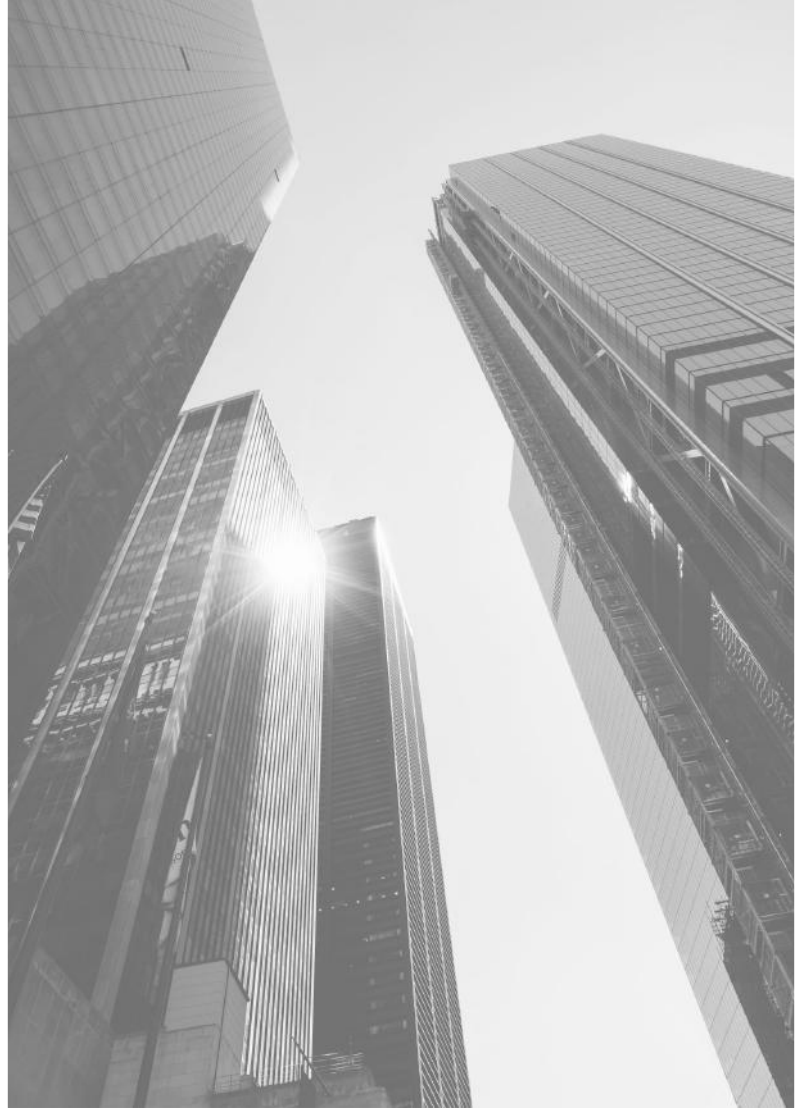
# Quality at the service of companies

All Axelor's departments are involved, and each has appointed a quality manager to ensure that the general objectives derived from the strategic guidelines set by management are implemented at departmental level.

Regular meetings ensure that relevant information is fed back, and that corrective decisions are taken where necessary.

**Improved risk management and agility for all company functions.**





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